

Ram N.

Co-Founder & Technical Head

London, United Kingdom | [LinkedIn](#) | [Portfolio](#)

Product management leader with nearly 10 years' experience building AI systems and scaling products across startups. Combines technical depth with user-centric discovery to solve complex operational problems.

EXPERIENCE

Entrepreneurial Lead (Contract)

Aug 2025 — Dec 2025

School of Communication Arts 2.0

London Area, United Kingdom

Joined founding team to define product direction for an AI-powered creative education platform. Framed core product thesis: AI as augmentation for creative teams, not replacement. Ran structured discovery cycles and prototype-led sprints, accelerating MVP scoping by 30%. Piloted rapid messaging tests across partnership and pricing contexts to tighten go-to-market narrative.

Co-Founder & Technical Head

Jun 2025 — Present

ThinkHumanly.co

London, UK

Building an AI companion for children focused on AI literacy and human skills. Own product, design, prototyping and engineering end-to-end. Designed and deployed automated data workflows using SQL and APIs to structure chat data, directly informing model refinements that improved reasoning quality. Use direct user feedback and rapid experimentation to shape adaptive conversational experiences.

AI Consultant

Jan 2025 — May 2025

Barings Wealth Management (via LSE)

London, UK

Partnered with engineering teams to embed AI prototypes into legacy financial systems while maintaining model reliability in high-volume production environments. Led AI opportunity mapping across operations, technology, and security teams. Delivered prototypes and strategic proposals translated complex AI concepts into business cases with practical implementation paths.

Founder & Technical Product Lead

Oct 2024 — Jun 2026

Humsana

London, UK

Built three production AI systems from zero with full ownership of discovery, architecture, engineering, and release. Identified that AI coding agents executing commands during developer fatigue create production risk; built cognitive safety interlock detecting fatigue through behavioral timing patterns and blocking dangerous commands in real time. Discovered user intent signal gaps in dating platforms, checkout flows, and marketplaces; designed and built behavioral intelligence SDK inferring user state from interaction patterns via API. Built real-time voice deepfake detection combining deterministic signal processing with ML classification at ~15ms latency, choosing neurosymbolic approach to meet enterprise compliance requirements. Designed PII detection via vocal acoustics at ~10ms, eliminating ~1.2s transcription-based latency. Shipped deepfake detection as MCP-compatible server for Claude and Cursor; MIT licensed, open source, privacy-first with local-only processing.

Project Manager (LSE Chapter)

Oct 2024 — Feb 2025

180 Degrees Consulting (via LSE)

London Area, United Kingdom

Led multi-workstream consulting projects for impact-led organizations. Designed data-backed donor engagement models improving retention and conversion by approximately 25%.

Research Officer & Founding Team Advisor

Nov 2023 — Aug 2024

Hibiscus Foundation / Hibiscus Connect

Chennai, India

Analyzed digital behavior patterns shaping trust and platform adoption. Translated findings into solution frameworks later applied to human-AI interaction models in product environments. Designed onboarding and cross-team workflows for early-stage scale-up. Facilitated training workshops for internal and external teams on interaction models and strategies, ensuring alignment on design rationale.

Research Officer

Jan 2021 — Jan 2024

Hibiscus Foundation

India

Founder & Product Manager

Jan 2016 — Jan 2025

JourneyMile

India

Built behavior-based travel planning platform from idea to MVP on a \$3,000 budget. Conducted 200+ user interviews identifying cognitive load and decision paralysis as core friction, reframing product from itinerary builder to adaptive guidance engine. Defined ML-driven preference system reducing journey planning time by 50% and increasing engagement by 35%. Managed distributed freelance engineering and design teams across multiple iterations. Partnered with sales and marketing to package ML engine into launch narratives, driving early adopter sign-ups up to 50%. Ran lean fundraising process targeting early-stage backers, converting product demos into capital for MVP launch.

EDUCATION

The London School of Economics and Political Science (LSE)

Sep 2024 — Sep 2025

Master's degree

Managing Editor of ISChannel

UCL

Sep 2015 — Nov 2016

Master's degree in Entrepreneurship/Entrepreneurial Studies

University of Essex

Oct 2011 — Jul 2015

Bachelor's degree in Computer Science

PROJECTS

Performance analytics platform, AIMetrical

Developed analytics platform for measuring AI performance and insights.

Humsana

An adaptive AI system that learns from individual usage patterns using behavioral science while maintaining data privacy, creating contextual, personalized AI experiences.

Real-time detection with explainability, Voice Deepfake Detection

Built real-time voice deepfake detection combining deterministic signal processing with ML classification. Chose neurosymbolic approach after discovery showed black-box models failed enterprise compliance. Shipped as MCP-compatible server for Claude and Cursor; MIT licensed, open source, privacy-first design with local-only processing and no cloud dependency.

Real-time user state inference, Behavioral Intelligence SDK

Designed and built SDK inferring user state from interaction patterns, returning actionable scores via API. Discovered that dating platforms, checkout flows, and marketplaces lack real-time signals on user intent, hesitation, and stress. Enables partner platforms to adapt UX in real time based on user readiness.

AI agent fatigue detection and command blocking, Cognitive Safety Interlock

Built system detecting developer fatigue through behavioral timing patterns and blocking dangerous AI agent commands in real time. Identified that AI coding agents executing commands during fatigue periods create significant production risk.

Fast acoustic-based detection, PII Detection via Vocal Acoustics

Designed PII detection leveraging vocal acoustics, eliminating ~1.2s latency of transcription-based pipelines. Compatible with Vapi.ai, Twilio, and custom integrations.

CERTIFICATIONS

Badge of completion for the Open-Access Strategy Consulting Virtual Experience Program, Forage Oct 2021

Consultant Program, Forage

Oct 2021

IPA 2021 Honorable Mention (Professional), International Photography Awards 2021

IPA 2022 Official Selection (Professional), International Photography Awards 2022

SKILLS

Model Context Protocol (MCP) · Python (Programming Language) · Large Language Models (LLM) · User-centered Design · AI Strategy · Shareholder Communications · Storytelling · AI Product Development · Business Storytelling · Product Operations · Team Culture · User Engagement · Data Analysis · Behavioral Insights · Organizational Strategy · Advisory · Client Relations · Fundraising · User Research · Agile · Solutions Design · Consulting · Stakeholder Management · Product · Strategy · Innovation · Leadership · AI · Open Innovation · People Management · Digital Transformation · AI Management · Research Skills · Interviewing · Strategic Vision · Market Analysis · Product Strategy · Product Innovation · Product Vision · Product Launch · Launches · Strategic Consulting · Business Analysis · Innovation Management · Business Insights · Presentations · Teamwork · Team Leadership · Interpersonal Skills · AI Agents · LLM Workflows · Multi-agent Orchestration · Prompt Engineering · API Design · Real-Time Systems · Rapid Prototyping · Product Development · Discovery & Validation · Go-To-Market · Cursor · Claude · Postman · Jira · Machine Learning · Behavioral Intelligence · Signal Processing · Open Source · Startup Leadership · Financial Services