

Jake A.

Senior Director IT, Infosec (Acting CISO)

New York City, NY, United States | [LinkedIn](#)
Technology and operations executive who builds and scales IT, security, and operational functions across aerospace, blockchain, finance, and government. Known for simplifying complexity and turning operational chaos into a foundation that scales.

EXPERIENCE

Senior Director, IT & InfoSec (Acting CISO) Slingshot Aerospace Rebuilt and matured IT and Information Security from the ground up while expanding into Strategic Sourcing and Customer Success Engineering. Led cross-functional teams across commercial and government programs spanning the US, UK, Europe, and APAC. Delivered \$1.3M in cost savings within 10 months, passed CMMC Level 2 assessment in three months, and architected an AI-first infrastructure to accelerate development velocity.	Nov 2024 — Jun 2026 <i>Remote</i>
Lead Engineer, IT & Corporate Technology Chainalysis Inc. Scaled IT infrastructure and operations supporting rapid global growth from 250 to 1,200+ employees across 10+ countries. Built and mentored IT staff from 1 to 6+ members while managing MSP relationships. Led IAM initiatives, client platform engineering with Jamf and Addigy, M&A integration across 3 acquisitions, and cost optimization initiatives delivering \$250K+ in annual savings.	Sep 2021 — Jan 2024 <i>Remote</i>
Member of Technical Staff Bloomberg Philanthropies Delivered senior technical leadership and high-touch support for executive stakeholders. Led planning and delivery of tooling projects including Jamf, Intune, and Active Directory across Mac, Windows, iOS, and Citrix environments. Partnered with internal teams to align IT operations and InfoSec with organizational goals.	Sep 2020 — Mar 2021 <i>New York City Metropolitan Area</i>
IT Manager Bloomberg Led IT operations and support for 3,000+ staff across multiple locations during a high-stakes national campaign. Managed remote and onsite support, administered Jamf, Apple Business Manager, Google Workspace, Zscaler, Slack, and 1Password. Operated the secure wind-down and decommissioning of all systems upon campaign conclusion.	Mar 2020 — Aug 2020 <i>New York, United States</i>
Tier 4 Support Apple Served as the primary escalation point for Tier 2/3 technicians, resolving complex hardware and software challenges while mentoring team members. Partnered with the Business team to implement enterprise solutions including Jamf and POS systems, and escalated safety and quality concerns to Engineering.	Jan 2018 — Jul 2019 <i>New York City Metropolitan Area</i>
Technology and Operations Consultant Technology and Operations Consultant Senior technology and operations leader advising SaaS startups and media companies across IT, security, business operations, and organizational design. Designed and optimized cloud platforms, identity ecosystems, and SaaS operations while achieving average 44% annual cost reductions. Guided clients through SOC 2 and CMMC readiness, built knowledge management systems, and implemented ITSM solutions.	Jun 2006 — Present <i>United States</i>

EDUCATION

SAE Institute North America <i>Audio Engineering</i>	Sep 2005 — Jun 2006
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CERTIFICATIONS

Verified Vanta Admin , Vanta	May 2025
Slack Certified Admin , Slack	Apr 2023
Automation Pro I , Workato	
BetterCloud Certified Administrator , BetterCloud	
Apple Certified Mac Technician (ACMT) , Apple	
Apple Certified iOS Technician (ACIT) , Apple	
Apple Service Fundamentals , Apple	

Audio Engineer, SAE Institute North America

Google Technical Support Fundamentals, Google

Jamf Certified Associate, Jamf

Pro Tools Certification, Avid

SKILLS

IT Strategy · IT Leadership · Information Security · AI Enablement · Business Operations · Vendor Management · Platform Trust & Safety · Strategic Sourcing · Governance, Risk Management, and Compliance (GRC) · Enterprise Infrastructure · Automation · M&A Technology Integration · Customer Experience · Trust and Safety · Operations Management · Information Technology Infrastructure · Info Sec · Cross-functional Team Leadership · Cloud Security Strategy · Enterprise Architecture · Infrastructure Modernization · Data Governance · FedRAMP Compliance · CMMC (Cybersecurity Maturity Model Certification) · Artificial Intelligence (AI) · Business Development · Employee Training · Single Sign-On (SSO) · Management · Contract Negotiation · Purchasing Negotiation · Lease Negotiations · Supplier Negotiation · Negotiation · Digital Transformation · Team Building · Aerospace Engineering · Cost Management · Project Management · Cost Engineering · Cost Reduction · Cost Control · Documentation · GitHub · Remote Troubleshooting · Okta Single Sign-On · Citrix XenDesktop · Critical Thinking · Zero Trust Architecture · Identity & Access Management · SOC 2 Type II · NIST 800-171/53 · STIG · Cost Optimization · Team Building & Leadership · Executive Partnership · OPEX Discipline · Infrastructure Scaling · Process Automation · Client Platform Engineering · Infrastructure Engineering · Entra ID · AWS · Microsoft GCC · CrowdStrike · Zscaler · Island Enterprise Browser · Vanta · KnowBe4 · Chainguard · Datadog · JFrog · Jira · Jira Service Management · Google Workspace · Microsoft 365 · Zendesk · Intercom · Jamf · Intune · Workato · Rippling · Oomnitza · Cursor · OpenAI · Anthropic · Replit · Hugging Face · Addigy · Wiz · JupiterOne · Atlassian · Slack · Zoom · Tines · Active Directory · Apple Business Manager · 1Password