

Steve Earle

Windows Subject Matter Expert

Conroe, TX, United States | [LinkedIn](#)

Windows Server and VMware administrator with 15+ years managing enterprise infrastructure, specializing in patch management, vulnerability remediation, and large-scale server migrations.

EXPERIENCE

Windows Subject Matter Expert Tata Consultancy Services Led Windows Server support for 2500+ servers across 50+ oncology practices. Migrated 3,000+ McKesson servers to Ivanti Security Controls, improving patch success rate from 90% to 95%. Reduced data breach risk by 90% through vulnerability identification and remediation. Mentored team members and served as SME for incident response and outages.	Feb 2022 — May 2026 <i>Conroe, Texas, United States</i>
Windows System Administrator Eliassen Group Led proof of concept for Ivanti Security Controls at McKesson to reduce security vulnerabilities through third-party app patching. Conducted knowledge transfer sessions during MSP transition to Tata. Maintained Windows production patching compliance and collaborated with cross-team leadership to resolve business unit challenges.	Jun 2021 — Feb 2023 <i>Conroe, Texas, United States</i>
Windows Server Administrator Atos Managed ticketing queues and resource allocation for Windows server support. Led large-scale security vulnerability remediation initiative at McKesson. Rebuilt SolarWinds Patch Manager environment, increasing success rate. Managed SolarWinds Monitoring, reducing false alerts by 30%. Oversaw Commvault backup operations, improving restore success by 95%.	Sep 2020 — Jun 2022 <i>Conroe, Texas, United States</i>
Senior Windows System Administrator Eliassen Group Managed patching operations for 2,000+ on-premises and Azure servers, achieving over 90% patch success rate. Led vulnerability remediation efforts for Windows servers. Resolved server-related issues to minimize downtime across the infrastructure.	Jan 2020 — Jul 2020 <i>The Woodlands, Texas, United States</i>
Windows System Administrator Shrieve Chemical Company Migrated email infrastructure to cloud-hosted Exchange, improving reliability and accessibility. Led global refresh of servers and networking equipment. Implemented VMware HA disaster recovery solution. Deployed SolarWinds for monitoring, Cylance and Carbon Black for security, and Box for file sharing. Moved entire company to Office 365. Managed help desk personnel and trained staff on IT standards and best practices.	May 2007 — Jan 2020 <i>Spring Texas</i>

EDUCATION

Texas State Technical College <i>Associate of Applied Science in Computer Systems Networking and Telecommunications</i>

CERTIFICATIONS

Applied Machine Learning: Foundations , LinkedIn	Feb 2025
Artificial Intelligence Foundations: Machine Learning , LinkedIn	Feb 2025
Hands-On PyTorch Machine Learning , LinkedIn	Feb 2025
Using AI to Make a Career Switch , LinkedIn	Feb 2025
Artificial Intelligence Foundations: Neural Networks , LinkedIn	Jan 2025
Introduction to Generative AI with GPT , LinkedIn	Jan 2025
CompTIA A+ , CompTIA	
ITIL® v3 Foundation , ITIL Certified	

SKILLS

Internet Information Services (IIS) · Hardware Installation · IT Operations · Computer Repair · IT Service Management · Computer Networking · IT Operations Management · Cloud Services · Server Management · IT Escalation · 2nd Line IT Support · Information Systems · Cloud Computing · Network Devices · Administration · System Performance · Microsoft Servers · Network Security · Cloud Security · Windows Server 2003-2022 · Windows

Workstation 7-11 · Active Directory · Group Policy · DNS · DHCP · File Server · WSUS · vSphere · ESXi · vCenter · VMware Tools · vMotion · High Availability · Azure Native Patching · Azure Subscriptions · Azure Server Management · Ivanti Security Controls · SolarWinds · SolarWinds Patch Manager · Office 365 Administration · Service Now · Commvault · SentinelOne · Remedy Force · Box · Vulnerability Remediation · Corporate Security Compliance · Risk Analysis · Batch Scripting · PowerShell · Patch Management · Disaster Recovery Planning · Inventory Control