

Ese

Events Guest Service Supervisor

London, UK | [LinkedIn](#)

Customer-focused hospitality professional with experience supervising events, coordinating serving staff, and managing guest experiences. Also ran a customer-facing skincare business developing strong organisational and service skills.

EXPERIENCE

Events Guest Service Supervisor	Jan 2023 — Jan 2025
Events Hospitality Assignments	<i>Abuja, Nigeria</i>
Supported guest service operations across three short-term event assignments. Supervised serving staff and coordinated tasks during busy periods, managed guest seating and event flow, relayed food requirements and allergy information to kitchen staff, and handled guest requests and service issues.	

EDUCATION

Nnamdi Azikiwe University	Oct 2016 — Nov 2019
<i>Bachelor of Science - BSC in Real Estate</i>	
Grade: Second class	
Activities and societies: Research assistant, Peer learning groups, Weekly group projects, Fitness club.	
Urban Planning and Property Tour Projects.	
Student Projects; Participated in property valuation, feasibility studies and site inspections.	
Marketing	

General Certificate of Education (GCE)

SKILLS

Customer service · Guest care · Food and beverage service · Event operations · Guest seating · Teamwork · Serving staff coordination · Customer request handling · Attention to detail · Organisation · Time management